

Effective Responding Exercise Answer Key

1. Understanding
2. Understanding
3. Advice
4. Information giving
5. Analytical
6. Self-disclosure
7. Advice
8. Probe (open question)
9. Understanding
10. Reassuring/supportive
11. Analytical
12. Understanding
13. Probe (open question)
14. Summary/clarification
15. Probe (open question)
16. Understanding
17. Analytical
18. Understanding
19. Understanding
20. Information giving
21. Understanding
22. Clarification/summary
23. Advice
24. Analytical
25. Supportive/Information Giving
26. Understanding
27. Probe (open question)
28. Probe (open question)
29. Self-disclosure
30. Supportive/Information Giving
31. Understanding
32. Analytical
33. Supportive, reassuring
34. Understanding